

Crime & Criminal Tracking Network
&System (CCTNS) साठी Infrastructural
Leasing & Financial Services Ltd. या
संस्थेची सल्लागार म्हणून प्रकल्प व्यवस्थापन सल्लागार
म्हणून नियुक्ती करण्याबाबत..

महाराष्ट्र शासन

गृह विभाग

शासन निर्णय क्रमांक : एमआयएस-०१४१०/२३५९/प्र.क्र.१३/पोल-४,

दिनांक : १३ ऑगस्ट, २०१०

प्रस्तावना:- गुन्ह्यांचा तपास आणि गुन्हेगार शोधने, गुन्ह्याबाबतची माहिती गोळा करणे, माहितीची देवाणघेवाण, देशांतर्गत सर्व पोलीस घटकांना उपलब्ध करून देणे आणि नागरिकांना सुविधामध्ये वाढ करण्याच्या उद्देशाने केंद्र शासनाच्या गृह मंत्रालयाने नॅशनल ई-गव्हर्नन्स प्लान अंतर्गत Crime & Criminal Tracking Network &System (CCTNS) हा महत्वाकांक्षी प्रकल्प हाती घेतला आहे. केंद्र शासनाच्या मार्गदर्शक तत्वानुसार या प्रकल्पाच्या यशस्वीपणे अंमलबजावणीसाठी केंद्र आणि राज्य स्तरावर तज्ञ सल्लागार संस्थेची नियुक्ती करावयाची आहे. त्यानुसार राज्यासाठी तज्ञ सल्लागार संस्थेची नियुक्ती करण्याचा प्रस्ताव शासनाच्या विचाराधीन होता.

शासन निर्णय:- CCTNS प्रकल्पासाठी सल्लागार संस्थेची नेमणूक करण्यासाठी माहिती व तंत्रज्ञान विभागाने मर्यादित निविदा प्रक्रिया राबवून केंद्र शासनाने empanelled केलेल्या व उच्चाधिकार समितीच्या दिनांक २९ ऑगस्ट, २००९ च्या बैठकीत मान्यता देण्यात आलेल्या ५ संस्थाना निविदा पाठविल्या होत्या. सदर निविदा प्रक्रियेमध्ये न्युनतम ठरलेल्या M/s. Infrastructural Leasing & Financial Services Ltd यांची सल्लागार म्हणून निवड करण्यात येत आहे.

१. सदरची नियुक्ती संस्थेने खालील कागदपत्रांचा समावेश असलेले इरादापत्र पोलीस महासंचालक, महाराष्ट्र राज्य, मुंबई यांना सादर केल्यानंतर अंमलात येईल.

१. विनाअट स्विकृती पत्र (unconditional acception)

२. आगाऊ Performance बँक गॅरंटी

३. रु.१००/- स्टॅम्प पेपरवर स्वाक्षरीत केलेला करारनामा

२. सदरची नियुक्ती रु.२७,७४,९४६/- एवढ्या रकमेवर करण्यात येत आहे.

३. सदर रकमेचे प्रदान पोलीस महा संचालक यांचेकडून या प्रकल्पासाठी केंद्र शासनाकडून प्राप्त

होणा-या व पोलीस गृहनिर्माण व कल्याण महामंडळाकडे परस्पर वितरीत करण्यात येणा-या अनुदानातून टप्प्याटप्प्याने कामाच्या प्रगतीनुसार व काम समाधानकारक झाल्याची खात्री झाल्यानंतर करण्यात येईल.

Scope of work

State Project Management Consultant (SPMC) is used to refer to the Consulting Agency that will provide support both as State Project Management Consultant (SPMC) and State Project Management Unit (SPMU). The scope of work for the State Project Management Consultant is given below -

A State Project Management Consultant has to provide the required operational support in three distinct phases :

Phase I: DPR, RPF Preparation and Bid Process Management for Selection of System Integrator

Phase II : Support during Implementation Stage

Phase III: Support during Post Implementation Stage.

Phase I: DPR, RPF Preparation and Bid Process Management for Selection of System Integrator

- a. Process Study to identify the unique requirements of the State and document the configuration and customization requirements on the Core Application provided by the Center.
- b. Study the additional services that the State plans to implement through CCTNS and document the processes and functional/ technical requirements for the required IT solution
- c. Study the existing systems and recommend on the integration with the new solutions.
- d. Feasibility study of ICT Infrastructure of all Police stations & supervisory offices of Maharashtra police department.
- e. Preparation of the DPR based on the guidelines from the Center
 - i. Design of the solution

- ii. Financial estimates of the solution and associated services
 - iii. Rollout Plan in the State
 - iv. Customize the model DPR to the State requirements
- f. Preparation of the Expression of Interest (EOI) and Request for Proposal (RFP) based on the guidelines from the center.
 - i. Collect the State Specific Information (existing IT systems, infrastructure, organization structure, personnel for capacity building....) required for the State
 - ii. Customize the model RFP to the State requirements.
- g. Providing guidance to the State and prepare any required notifications, correspondence, clarifications, reports to the Center as and when required during the DPR and RFP approvals by the Center.
- h. Assist the State in Bid Process Management
 - i. Evaluating the bidders' Expression of Interest Proposals
 - ii. Compiling the EOI evaluation report based on the Pre-qualification evaluation and short listing the pre-qualified bidders
 - iii. Release of the RFP to the pre-qualified bidders
 - iv. Compiling response to bid queries and clarifications
 - v. Managing Pre-bid conference
 - vi. Technical evaluation
 - vii. Evaluation of "proof of concept" where necessary
 - viii. Preparation of a detailed commercial evaluation report.
 - ix. Compiling technical evaluation report and Recommending "the best value" bid.
 - x. Assist State in design and vetting of the contract with the selected System Integrator.

Phase II : Support during Implementation Stage

The SPMC will be expected to review the deliverables of System Integrator and the traceability to the requirements given in the RFP to ensure that the solution is being implemented as per the RFP.

The SPMC would provide support to the State till "Go Live" Stage wherein "Go Live" defined as the milestone when the SI has successfully implemented the solution and the associated infrastructure and services to the satisfaction of the State specifically in the areas of :

- a. Overall Project Management and Coordination including identification and implementation of the appropriate project management tools
- b. Preparation of Monitoring and evaluation framework for Project appraisal.
- c. Preparation of project monitoring report templates.
- d. Review of the deliverables provided by the SI and support the State in the approval of the deliverables. The actual list of the deliverables will be provided by the SI. An indicative list is provided below :
 - i. Project Plan, System Requirements Specifications, Solution Architecture and Design, Infrastructure Capacity Planning, Test Plans, Change Management and Capacity Building Plans, Data Digitization and Migration Plan, Validation of the final testing of the application before roll-out to the end users.
- e. Conducting formal project meetings, and meetings with project stakeholders.
- f. Providing guidance and clarifications to SI as and when required

- 92
- g. Ensure that the application system has been designed and developed in exact conformance to the specifications and design and architecture standards.
 - h. Regular IT Audits to ensure the code and documentation standards are followed
 - i. Support in Release and Version Management of the solution
 - j. Preparation of all project reports e.g. quarterly progress reports, annual project report, inception report and ad-hoc technical reports.
 - k. Interact frequently with the District Core Teams and end users and channel the feedback to the SI for continuous improvements in the solution and implementation methodology.
 - l. Exercising a Strategic Control over the core and critical assets of the project.
 - m. Overseeing Acceptance Testing and Go-Live readiness
 - n. Carry out technical scrutiny of bills submitted by ICT vendors.

Phase III: Support during Post Implementation Stage.

The SPMC can provide support during the Post Implementation Stage through :

- a. Monitor Service Levels to ensure satisfied end-user and the continuous usage of the application. The service levels will be broadly based on :
 - i. Application Uptake
 - ii. Effectiveness of training and change management
 - iii. Application Performance and Availability
 - iv. Infrastructure Performance and Availability
 - v. Effectiveness of end user handholding support

- 72
- vi. Responsiveness of the SI with respect to application and infrastructure maintenance and support.
- b. Change Control to manage the changes and patches on the application and infrastructure going into the production environment and identify the required enhancements that need to be built into the subsequent versions of the solution.
 - c. Conducting formal project meetings, and meetings with project stakeholders.
 - d. Interact frequently with the District Core Teams and end users and channel the feedback to the SI for continuous improvements in the solution and implementation methodology
 - e. Overseeing the communications and awareness campaign for enhancing the usage of the application across the State.
 - f. Monitoring and evaluation of the outcomes and provide feedback to the State and SI to take corrective actions where necessary.
 - g. Monitor SLA compliance and advise State/UT on the payment decisions arising thereof..
